

CONDITIONS OF HIRE/TERMS OF ACCEPTANCE

1. The following conditions apply to all contracts between the Hirer and Stephen Benson, the "Company".
2. The stated deposit must be made at the time of booking, the balance being paid in full within the specified period on the Booking Form. Cheques must be cleared through the Company's bank account at least 30 days prior to the vehicle's hire.
3. In the event of breakdown, accident or any situation beyond the Company's control, the Company reserves the right, if time permits, to provide substitute or sub-contracted vehicles and drivers.
4. If, for whatever reason, the Company fails to provide the vehicles booked, the Company's maximum liability will be the refund of monies paid by the Hirer to the Company.
5. If any part of a hire can or has been completed, the Company will only charge an appropriate proportion of the hire charge originally agreed.
6. The Hirer is responsible for the actions and decisions of all passengers in the vehicles.
7. Refreshments are not to be consumed in any vehicles hired.
8. The driver is responsible for the safety of the vehicles and may remove occupants if their conduct endangers the vehicles and/or the public or breaches any statutory regulations.
9. The Hirer is responsible for all damage to the hired vehicles, caused by the Hirer, the attending guests and those associated with the event during the period of hire.
10. The most suitable direct route will be taken to and from the destination unless other arrangements have been confirmed in writing and the driver has sole discretion as to the suitability of roads or routes to be taken.
11. The Hirer is responsible for any parking, toll or admission charges.
12. The Company gives journey times in good faith on the understanding that departure times are adhered to. If for any reason beyond the Company's control, the journey takes longer, the Company will not be liable for any loss or inconvenience suffered by the Hirer as a result.
13. Except where the Company has been negligent in its selection of subcontractors, the Company will not be liable for loss, injuries, damage, delay or inconveniences caused where inclusive arrangements with the agreement of the Hirer, have been made incorporating other companies services.
14. In any event, except in the case of death or personal injury, the Company will not be liable for any claims of any nature, beyond the value of the hire fee.
15. Any complaints concerning the hire or service provided by the company should be made in writing to the company no later than 14 days from the date of the hire.